

## Star ID Self Service

Activate your Star ID

Reset your Star ID password

Forgot your Star ID password

Forgot your Star ID

[starid.mnscu.edu](http://starid.mnscu.edu)

Click on Star ID Self Service or Activate Star ID - *both links go to the same page*

The screenshot shows the top of the StarID website. The header is dark blue with the StarID logo and 'Identity and Access Management' on the left, and 'StarID Self Service | Help | Home' on the right. Below the header is a black bar with 'MINNESOTA STATE COLLEGES AND UNIVERSITIES' in white. The main content area is white and features the heading 'StarID Self Service'. Below this heading is a red-bordered box containing the text: 'Go to [StarID Self Service](#) to [activate your StarID](#), change your password, and more.' A red arrow points from the right towards this box. Below the box is the section 'What is a StarID?' with a paragraph explaining that the StarID is a username with the goal of replacing many login IDs with 'one ID, one password, everywhere'. It notes that once activated, it can be used anywhere that accepts StarID and that changing the password in one place will change it everywhere.

## Activate Star ID

Choose this option if you have not yet activated your Star ID.

## Forgot Password

Choose this option for all other Star ID issues, even if you know your password, this option just seems to work the best.

### Note:

It can take up to 24-48 hours after a password change for the change to take effect with your e-mail.

The screenshot shows the main navigation area of the StarID website. The header is dark blue with the StarID logo and 'Identity and Access Management' on the left, and 'Home | Help' on the right. Below the header is a black bar with 'MINNESOTA STATE COLLEGES AND UNIVERSITIES' in white. A yellow banner below the header contains the text 'Please do not use the browser back button.' The main content area is white and features the heading 'StarID Self Service'. Below this heading are two columns of links: 'Activate StarID', 'Change Password', 'Manage Profile', and 'StarID Help' on the left; and 'Forgot Password (reset password)', 'Expired Password', 'Forgot StarID', and 'Forgot StarID & Password' on the right. A red arrow points from the right towards the 'Forgot StarID & Password' link. To the right of the links is the text: 'If you ever forget your Star ID you can use the Forgot Star ID option.' Below the links is a yellow box titled 'Need Help?' containing a list of instructions: 'If "Change Password" doesn't work for you, select "Forgot Password" to reset your password.', 'When creating a password: use at least 3 of the following: uppercase, lowercase, numbers, special characters. Special characters include: !@#\$\$%^&\*()\_+=-`{ }[]| \: ; ' < > , . ? /', 'Continue through every step by clicking the "Continue" button - do not hit ENTER or use the space bar.', and 'Still have questions? Go to [StarID Help](#).'

## Set a new Password

Select one of the following identifiers to Set a new Password

### \* Students

[Tech ID \(Student ID\)](#)

[Library Card Barcode](#)

[Personal Email Address](#)

[Verification Code](#)

### Employees

[Tech ID \(Employee ID\)](#)

[State Employee Number](#)

[Library Card Barcode](#)

### Guests

[Personal Email Address](#)

[Verification Code](#)

[Go Back](#)

### Need Help?

More information about:

[Tech ID](#)

[State Employee Number](#)

[Library Card Barcode](#)

[Personal Email Address](#)

[Verification Code](#)

## MCTC Students:

### Tech ID:

This is your MCTC Student Tech ID that is located on your Photo ID card, it is an eight digit number. If you do not have an ID card your tech ID should be located on your paperwork.

You will also need to know your social security number. If you do not have one or do not know it then you can try using the Personal E-mail option or you can go to the Computer Lab and have a Verification Code Generated for you. You will need to bring a Photo ID.

### Personal E-mail Address:

This will be the e-mail that the school has on record for you. It is usually what you used on your application when you applied to the school.

### Verification Code:

These are generated for you for by an ITS Technician. You can go to the computer lab in T.3200 or if they are closed, visit ITS T.3300. You will need to show a photo ID in order to have a code generated for you.

**Computer Lab:** T.3200

**Phone Number:** 612-659-6634

### Example Student Tech ID



First Name Last Name  
Student

MCTC ID# 12345678



## Tech ID (Student ID)

Home | Help

**StarID** Identity and Access Management

MINNESOTA STATE COLLEGES AND UNIVERSITIES

Please do not use the browser back button.

### Set a new Password

**Enter your campus identifier information.**

School \*  Your eight digit MCTC Student Tech ID Social

Tech ID \*  ← Security Number, no dashes or spaces

Social Security Number \*  ← Security Number, no dashes or spaces

This StarID page includes spaces where you may enter your Social Security Number (SSN). If you do, the number entered will be compared electronically with the SSN that is stored in the MNSCU system to verify your identity; no person has access to your SSN in this process. The number entered on this screen is encrypted during transmission, no one has access to it after it has been transmitted and it will not be stored. You are not required by law to provide your SSN. If you choose not to use your SSN for this purpose and are unable to use another identifier that does not require SSN, see information technology support for assistance.

## Personal E-mail Address

Home | Help

**StarID** Identity and Access Management

MINNESOTA STATE COLLEGES AND UNIVERSITIES

Please do not use the browser back button.

### Set a new Password

**Enter your personal email address**

Personal Email Address \*  ← Personal E-mail Address

We will check our records for the personal email address that you provide. If it's on file, we will send a verification code to the email address.

## Verification Code

Home | Help

**StarID** Identity and Access Management

MINNESOTA STATE COLLEGES AND UNIVERSITIES

Please do not use the browser back button.

### Set a new Password

Please enter the unique verification code and your email or last name.

Verification Code \*  ← Verification Code provided by an ITS support technician

[How to get a verification code?](#)

Email Address OR Last Name \*  ← Personal E-mail Address or Last Name

Please do not use the browser back button.

### Set a new Password

Your Star ID is shown here and again on the next page after you click Continue

Your StarID is q15522pn - You can choose to reset the password now, or you can select Cancel to return to the StarID site.

### Create a new password

Your StarID password has expired. You can choose to reset it now by creating a new password, or you can select Cancel to return to the StarID site.

New Password \*   
Confirm Password \*

Choose a new password and confirm it

[StarID Password Requirements](#)

### Preferred Email

Preferred Email: q15522pn@go.minneapolis.edu

Select Preferred Email:

Select your preferred e-mail address

A preferred email address is used to notify you when your password changes or is about to expire. Learn more: [Preferred Email Address](#)

### Acceptable Use of Computers and Information Technology Resources

I acknowledge the Minnesota State Colleges and Universities policy related to the use of computers and information technology and agree to act in accordance with this policy.

[5.22 Acceptable Use of Computers and Information Technology Resources](#)

I acknowledge that I am subject to the terms of access and use of information as summarized above.

Make sure this box is checked then Continue



Help Desk

<http://starid.mnscu.edu/help/>

The Minnesota State Colleges and Universities system is an equal opportunity employer and educator. [System privacy statement](#)

### \* What are the password requirements?

The password complexity requirement associated with the StarID complies with the [Minnesota State Colleges and Universities password security guideline](#). Passwords must meet or exceed these criteria:

- Changed at least every 180 days.
- Between 8 and 128 characters long.
- Use at least 3 of these types of characters: uppercase, lowercase, numbers, special characters.
- May not have been used before.
- May not contain your first name or last name if they are longer than 2 characters.

Special characters include characters like these: !@#\$\$%^&\*()\_+ = - ` { } [ ] \ : ; ' < > , . ? /