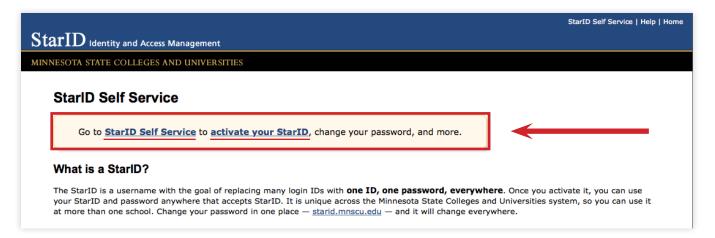# Star ID Self Service

Activate your Star ID
Reset your Star ID password
Forgot your Star ID password
Forgot your Star ID

starid.mnscu.edu

Click on Star ID Self Service or Activate Star ID - *both links go to the same page*

Activate Star ID

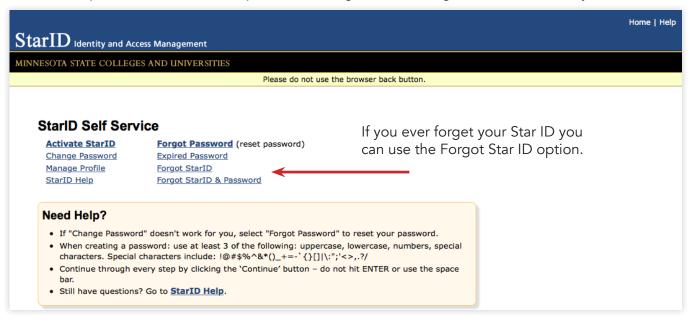Choose this option if you have not yet activated your Star ID.

Forgot Password

Choose this option for all other Star ID issues, even if you know your password,
this option just seems to work the best.

Note:

It can take up to 24-48 hours after a password change for the change to take effect with your e-mail.

Set a new Password

Select one of the following identifiers to Set a new Password

* **Students**

Tech ID (Student ID)

Library Card Barcode

Personal Email Address

Verification Code

Employees

Tech ID (Employee ID)

State Employee Number

Library Card Barcode

Guests

Personal Email Address

Verification Code

Go Back

Need Help?
More information about:

Tech ID

State Employee Number

Library Card Barcode

Personal Email Address

Verification Code

MCTC Students:

Tech ID:

This is your MCTC Student Tech ID that is located on your Photo ID card, it is an eight digit number. If you do not have an ID card your tech ID should be located on your paperwork.

You will also need to know your social security number. If you do not have one or do not know it then you can try using the Personal E-mail option or you can go to the Computer Lab and have a Verification Code Generated for you. You will need to bring a Photo ID.
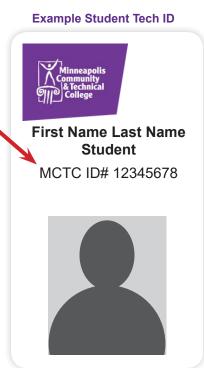
Example Student Tech ID

Minneapolis Community & Technical College

First Name Last Name Student
MCTC ID# 12345678

Personal E-mail Address:

This will be the e-mail that the school has on record for you. It is usually what you used on your application when you applied to the school.

Verification Code:

These are generated for you for by an ITS Technician. You can go to the computer lab in T.3200 or if they are closed, visit ITS T.3300. You will need to show a photo ID in order to have a code generated for you.

Computer Lab: T.3200
Phone Number: 612-659-6634

Tech ID (Student ID)

StarID Identity and Access Management

MINNESOTA STATE COLLEGES AND UNIVERSITIES

Please do not use the browser back button.

Set a new Password

Enter your campus identifier information.

School   *   Minneapolis Community and Technical College

Tech ID   *

Social Security Number   *

Your eight digit MCTC Student Tech ID Social Security Number, no dashes or spaces

This StarID page includes spaces where you may enter your Social Security Number (SSN). If you do, the number entered will be compared electronically with the SSN that is stored in the MNSCU system to verify your identity; no person has access to your SSN in this process. The number entered on this screen is encrypted during transmission, no one has access to it after it has been transmitted and it will not be stored. You are not required by law to provide your SSN. If you choose not to use your SSN for this purpose and are unable to use another identifier that does not require SSN, see information technology support for assistance.

Back   Continue   Cancel

Personal E-mail Address

StarID Identity and Access Management

MINNESOTA STATE COLLEGES AND UNIVERSITIES

Please do not use the browser back button.

Set a new Password

Enter your personal email address

Personal Email Address   *

Personal E-mail Address

We will check our records for the personal email address that you provide. If it's on file, we will send a verification code to the email address.

Back   Continue   Cancel

Verification Code

StarID Identity and Access Management

MINNESOTA STATE COLLEGES AND UNIVERSITIES

Please do not use the browser back button.

Set a new Password

Please enter the unique verification code and your email or last name.

Verification Code   *

How to get a verification code?

Email Address OR Last Name   *

Verification Code provided by an ITS support technician

Personal E-mail Address or Last Name

Back   Continue   Cancel

StarID Identity and Access Management

MINNESOTA STATE COLLEGES AND UNIVERSITIES

Please do not use the browser back button.

Set a new Password

Your Star ID is shown here and again on the next page after you click Continue

Your StarID is ql5522pn - You can choose to reset the password now, or you can select Cancel to return to the StarID site.

Create a new password

Your StarID password has expired. You can choose to reset it now by creating a new password, or you can select Cancel to return to the StarID site.

New Password   * [   ]   ← Choose a new password and confirm it

Confirm Password   * [   ]   ←

StarID Password Requirements

Preferred Email

Preferred Email: ql5522pn@go.minneapolis.edu

Select Preferred Email: [▼]   ← Select your preferred e-mail address

A preferred email address is used to notify you when your password changes or is about to expire. Learn more: **Preferred Email Address**

Acceptable Use of Computers and Information Technology Resources

I acknowledge the Minnesota State Colleges and Universities policy related to the use of computers and information technology and agree to act in accordance with this policy.

5.22 Acceptable Use of Computers and Information Technology Resources

* □ I acknowledge that I am subject to the terms of access and use of information as summarized above.

[Continue]   [Cancel]

Make sure this box is checked then Continue

Help Desk
http://starid.mnscu.edu/help/

The Minnesota State Colleges and Universities system is an equal opportunity employer and educator.
System privacy statement

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* **What are the password requirements?**

The password complexity requirement associated with the StarID complies with the Minnesota State Colleges and Universities password security guideline. Passwords must meet or exceed these criteria:

- Changed at least every 180 days.
- Between 8 and 128 characters long.
- Use at least 3 of these types of characters: uppercase, lowercase, numbers, special characters.
- May not have been used before.
- May not contain your first name or last name if they are longer than 2 characters.

Special characters include characters like these: !@#$%^&*()_+=-`{}[]|\:";'<>,.?/